



# FAQ for Retailers

## What fuels are covered by the new regulations?

All solid fuels being sold for domestic or licensed premises, including coal products, wood products, biomass products and manufactured part biomass products, are subject to the new regulations.

As a retailer, you will need to be sure that each product you offer for sale is provided by a producer registered with the EPA, and that the product is listed as approved by the EPA for that producer.

Importers are also classed as producers even if they do not manufacture the fuel, and so they too must be registered with the EPA.

## How can I be sure that the solid fuels I sell comply with the new standards?

You should deal only with registered producers of solid fuels. Under the new regulations, all producers must register with the Environmental Protection Agency (EPA) and must include their registration number on any invoice, credit note, dispatch and delivery docket, marketing material or website or at any premises relating to any fuel activity carried out by the producer.

The EPA register will be updated regularly, and you will be able to check if the producer and products are listed.

**It is an offence to retail any solid fuel product placed on the market by a producer who does not comply with these obligations.**

**It is always an offence to make available for sale, or offer in any other way, a solid fuel which is not an approved fuel, no matter who the producer is.**

## My supplier says they still have stocks of fuels which are approved under the new regulations but labelled as per the requirements of the previous regulations. Are they permitted to supply this to me?

The wording “contents comply with the Air Pollution Act Regulations” and the EPA registration number must be clearly included on or attached to the packaging of all products by the producer, and labelling requirements are set out in the Regulations.

Where older packaging does not meet the labelling requirements of the new regulations, the producer must ensure that a label meeting the new requirements is securely attached to the packaging. Once this label is in place, the product may be offered for sale.

As a transitional measure, point of sale information containing the required labelling information can be used for the current heating season, where labels/stickers cannot be attached by the producer.

## **I still have fuels in stock which are no longer approved under the new regulations. Can I continue to sell this fuel until stocks are depleted?**

No. Now that the regulations are in force, it is an offence to retail unapproved fuels.

## **Can an obligation be placed on my suppliers to accept returns of unsold unapproved solid fuels?**

This Department cannot legislate to place such an obligation on suppliers. It is recommended that direct negotiations would take place between retailers and their suppliers.

## **Are firelighters and kindling covered by the regulations?**

Firelighters and kindling are not subject to the regulations as they are used for ignition only and not prolonged burning. However, fire logs and fire bags are subject to the regulations.

## **Can I sell turf from my retail premises?**

No. The regulations specifically include a prohibition on the sale of turf from retail premises, such as shops, service stations, fuel yards, public spaces and public houses. In addition, turf cannot be offered for sale by way of the internet or other media.

## **What records do I need to keep?**

Retailers must keep records for a period of one year to show that fuel retailed is an approved solid fuel. These records should include all invoices, credit notes, dispatch or delivery documents detailing the products purchased from a producer, including the registration number issued to the producer by the EPA.

These records shall be provided by a retailer for inspection, on request, by an authorised person.

During the transition from the old regulations to the new regulations, a period of two months will be provided to allow retailers obtain updated records from the producer if required.

## **Will copies of these records be sufficient, if (for example) the originals are with accountants or auditors?**

Yes, provided that upon request, the originals can also be produced for inspection by an authorised person within a reasonable timeframe.

## Are there additional record-keep requirements when transporting solid fuel, for example when delivering to customers?

Yes. The owner or operator of any vehicle which is used for the transport of solid fuel shall retain on the vehicle and provide to an authorised officer, if requested:

- (a) A record of the quantity of each type of solid fuel on the vehicle and the name and address of the person or body who supplied the fuel,
- (b) A record of the destination or destinations of the solid fuel and the name and address of the person or persons purchasing the fuel, and
- (c) A record demonstrating that the solid fuel is an approved fuel, such as an invoice, credit note, or dispatch or delivery documents detailing the products purchased from a registered producer which must include the registration number issued to the producer by the EPA.

You should ensure that these documents are provided to the driver of any vehicle being used for the delivery or other transport of solid fuel.

## I do door-to-door sales, and do not know who will be purchasing the fuel in advance of carrying out my route. What should I do?

In this instance, you should comply with points a) and c) and be able to comply with details about the origins of the fuel under point b).

### Disclaimer:

This document provides information to assist retailers to comply with regulations which came into force on the 31st of October 2022.

It represents the most up to date information possible and is not a legal interpretation of the regulations. It is a working document and subject to update and change at any time as new information becomes available.

Any additional queries can be directed to [solidfuels@decc.gov.ie](mailto:solidfuels@decc.gov.ie)



**Rialtas na hÉireann**  
Government of Ireland